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| Monthly Rental Check and Tenancy Issue (s) |
| Landlord Client | Outstanding Rental Amounts/Tenancy Issues |  Conclusion |
|   Acro A.S   S.M    | $60 credit applied to account due to overpayment from AEI $300 contribution from S.M not paid due to shortage of work hours – RRH paid outstanding amount |
|  Angie’s Best A.S   J.N   | $52.35 paid to Angie’s for reimbursement of lock having to be re-keyed. Karlena will continue her attempts to have A.S repay the RRH program for the incurred expense$107.09 outstanding for utility overages that have incurred over 11-month period. Team Lead followed up with Angie’s and learned that the overages are a result of J.N using more than his 1/3 of the household $250 utilities. J.N’s portion of 1/3 of the overage is $107.09. Team Lead will suggest to Andrew that he have J.N sign a 3rd party agreement with AEI for monthly payments of $10 to be paid direct to Angie’s. Payment will ensure that J.N carries a credit to his utilities and will have enough in his account with Angie’s to cover any overages. |
|  Avenue Living K.S  |  Andrew updated Team Lead that Avenue Living will be increasing K.S’s rent $150 effective March-01-14. The rent increase will result in K.S paying $835 per month instead of the current $685. Team Lead initiated that Andrew discuss with K.S giving his notice to vacate one month prior to his lease expiring on March-01-14. K.S will then be re-housed into an affordable unit. |
|  MHCHS M.B | $634 rental arrears in spite of 3rd party in place at AEI. Andrew will follow-up with M.B and AEI to ensure rent is paid in full and that AEI 3rd party is accurate and in place for March-01.  |
| Program Updates |
| Date | Update(s) |
|  Jan -31 | 2 clients - Graduated successfully5 clients - Housed3 clients –Dismissed0 clients - Rehoused1 client - Exited unsuccessfully (unknown/disappeared)Jan-27th -31 – 3 new files transferred to RRH from H.A.T |
|  Jan -31 | RRH caseload at month end is 63% Current RRH participation ratios: 50% of active participants - 1-3 months19% of active participants - 4-6 months12% of active participants - 7-9 months19% of active participants - 12 months or moreOutreach worker/Client ratios:Karlena 10 clientsAndrew 16 clients  TOTAL 26 Participants |
| Scheduled/Completed Training  |
| Date | Staff Attended Feedback |
| No training completed in JanuaryFeb 18 – May 28 2 days per month Leadership Training – Team Lead possibly attending |  |
| Upcoming /Attended Events |
| Date | Scheduled/Attended Event Feedback |
| Jan - 9 Team Lead in attendanceJan- 10 Team Lead in attendanceJan- 17 Team Lead in attendanceJan - 31 RRH Team in attendance | Program monitor completed Positive feedback from MHCHS CAO Robin MiillerLandlord Roundtable Several comments made from landlords addressing  concerns over renting to youthPost-Summit Follow-up Challenging comments regarding funding and continued  implementation of the Plan to End Homelessness Program Evaluation with Alina Turner RRH team provided accurate information and insightful  reflection on program success and struggles |
| Feb – 10 Team Lead will attend  | Combined Program Meeting |